Charging instructions for Sidekick hearing aids

The battery of the Sidekick hearing aid lasts 12–15 hours on a charge—so recharge it every night.

1. Open the USB port by prying out the rubber seal:

2. Hold the hearing aid in one hand with a finger on the flat base to stabilize it. Insert the USB connector with the wider side (which has the parallel lines) on top.

3. Insert the cable fully, not just halfway:

4. When charging, the light should be orange:

5. When fully charged, the light turns green:
Instructions for inserting Sidekick hearing aids

There are three buttons on the hearing aid. The top and bottom are volume control, and the middle button is on/off and a mode control. The hearing aid announces the modes with a spoken announcement.

1. Remove from the charger using the same grip as for inserting the USB cable and pulling the connector straight out (not wiggling or bending).

2. Close the USB port:

3. Turn the hearing aid on by holding down the middle button for about 2–3 seconds. The light should start blinking green.

4. As soon as the green light turns on, hold the hearing aid near your ear, so that you can hear the announcement of the mode it starts in. If you miss the announcement, you can press the middle button briefly to change modes and hear the new mode.

5. Switch modes by pressing the middle button repeatedly (if necessary) to get the hearing aid into “restaurant mode”, rather than “everyday” or “entertainment” mode. Restaurant mode is the most useful for conversation—it provides directional hearing.

6. Tuck the hearing aid behind the ear, and insert the earbud receiver into the ear canal.

7. Check with the wearer, to make sure that the volume is adjusted properly. Press the top or bottom button to move up or down one notch in loudness.

8. To turn off the hearing aid, press the middle button for about 2–3 seconds. The orange light will come on to indicate that the hearing aid is turned off: